



THE RIDER

Getting seniors where they need to go

This past year was yet another record for Drive Happiness. We served more seniors, completed more rides, and brought on more volunteers. We had a wonderful celebration in December with a record number of riders, drivers and guests who joined us for a delicious holiday meal and almost enough door prizes for everyone!

The winter has flown by and we are looking forward to the spring with the return of our volunteer driver snow birds. We have sure missed them this winter. The drivers who stayed in the north were troopers out there in the frigid cold for weeks on end. Thank you to ALL of our drivers. Your dedication and commitment to getting our seniors to their appointments, allowed them to stay connected in the time of year where the most people become isolated. While we have taken on several new drivers, our rider applications continue to come in at a steady flow, confirming there is great need for our service.

This year, we will still be working with the Government of Alberta and Edmonton Community Foundation on expanding service to the outlying communities. We are also thrilled to be working with Alberta Health Services on helping to bring service to more seniors with dementia.

Enjoy the warmer days... Spring is coming!

Liza Bouchard, Executive Director



NOVELCORONA VIRUS - Information is changing constantly. Call 811 for up to date information.

PROTECT YOURSELF



Wash your
hands



Maintain Social
Distance

KNOW THE SYMPTOMS



Coughing



Fever



Breathing
Problems

What to do if you think you
are infected?

CALL 811

DO NOT GO TO THE HOSPITAL

DO NOT GO TO YOUR DOCTOR'S OFFICE



There are protocols in place to
protect health care workers and
keep patients safe.



780-424-5438

9916 — 45 Ave. NW | Edmonton, AB T6E 5J1

Toll-Free 888-336-4503 | www.drivehappiness.ca | Charitable number #86242-1310 RR0001

WENDY'S

Errands For Elders

780.916.8916

Enjoy your life, leave the errands to us.



Wendy Moyle
Founder & Errand Expert

Our goal is to support and promote independent living and reduce demands on the families.



wendy@WendysErrands.com
WendysErrands.com

Protocol Reminders

In order for Drive Happiness to run smoothly, we all must work together to follow the policies put in place for both riders and drivers. As we continue to grow, we must take a responsible role to keep our service fair for everyone.

Rider Reminders:

- Rides must be booked a **MINIMUM** of three business days in advance.
- Rides must be booked through the DH office and **NOT** through drivers. This ensures that our policies are being followed.
- When calling to book a ride, please have the address of your location, the date **AND** time of the appointment ready.
- We cannot guarantee rides. If there are more rides than drivers available, we will contact you 24hrs before to let you know.
- When leaving a message, please note that multiple messages are not needed. One of our staff will get back to you as soon as possible.
- Drivers must be able to contact a rider on the night before the booked ride. If they are unable to reach the rider, the ride will not take place.

Welcome Home

- Accommodation for adults age 65+
- Affordable rent based on your income
- 31 apartment buildings
- 11 lodges with meals and housekeeping
- Clean, well maintained, secure buildings
- Friendly, professional staff
- Recreation activities

To request an application package, or for more information, please call **780.482.6561**, email housinginfo@gef.org or visit gef.org.



WILLS, ESTATES & NOTARY.

MARRAZZO LAW OFFICE

Lina Marrazzo B.A., LL.B

Call us today at (780) 756-5500

Fax: (780) 757-5505 / 9535-135 Avenue, Edmonton, AB. T5E 1N8

Email: mlo@marrazzolawoffice.com

****10% off with Drive Happiness membership**



Drive Happiness Annual General Meeting

Saturday, April 18 at 1:00 pm at Strathcona Community Hall. 10139 89 ave, Edmonton
Call (780) 424-5438 to RSVP

- Electing board president, vice president and various positions
- Discussing the upcoming year and funding

A strong board of directors is the backbone of our success. We thank those who have given their time and expertise to guide DH over the years.



Thank you to our guests, volunteers and sponsors!
Our 2019 Holiday Dinner was a great success!

Event Sponsors:

Tom & Colin Greyson,
Womanition,
Bayshore Home
Health,
Harold & Kathy Lake

Entertainment Sponsors:

Homecare Assistance,
Cecile Marie Jones,
Thais McKee & Emma
Wilkins, Allan Gatenby,
Volunteer Strathcona



Table Sponsors:

Smart Business Services Inc.,
Lessen the Load Transition
Services,
Linda & Tom McCuaig,
Vincent & Randy Yuen,
Wendy's Errands for Elders,
BMO Wealth Management,
GEF, Robert Walton,
Irene Yan, Kevin Lai
Bryan & Jo-Ann Darke,
Rhonda Ledda



Supporting Sponsors: Salisbury Greenhouse, Arch Greenhouses, Nurse Next Door

3-Business Days Notice

If you call on...

The EARLIEST you can
book your ride is for...



Monday



Thursday



Tuesday



Friday



Wednesday



Saturday, Sunday
or Monday



Thursday



Tuesday



Friday



Wednesday



Seniors
Housing

Sakaw Terrace Open House

Date: Thursday, April 23 12:30—2:00

Location: 5815 Mill Woods Rd S, Edm.

Everyone is welcome to visit with the
staff, have a tour and meet some
residents. Call us to book your free
ride to the event today!





McConachie Gardens Retirement Residence

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Assisted Living

Memory Care

Respite & Short-Term Stays

Ask about our new approach to all-inclusive pricing for care

Call to book a tour and a free lunch with us today! (780)244-8969

What is an email money transfer?

E-Transfers are a free, secure method of payment. If you have used on-line banking before, you can make an e-transfer!



1. When you are logged into your banking site, select Interact e-Transfer.
2. Enter the email address **payments@drivehappiness.ca** & fill in the amount of money you wish to transfer.
3. You will be prompted to enter a security question, make sure the answer is **happiness**
4. In the notes section, enter the name of the rider and the reason you are sending the money. We receive hundreds of e-transfers and we only receive the information that you provide. There is no link from the e-transfer to your drive happiness account.

DO YOU...

- ▶ attend medical appointments with a loved one?
- ▶ prepare meals for a family member or friend?
- ▶ help someone with finances, personal or medical care?
- ▶ help provide transportation or home living support?



Then you are a CAREGIVER

“A caregiver assists a family member or friend with challenges resulting from illness, disability or aging.”

Need Support? Call us at **1-877-453-5088**
or visit **www.caregiversalberta.ca**



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YOUR APPOINTMENTS**

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*Any action you take upon the information in this newsletter is strictly at your own risk.