

# DRIVE HAPPINESS

Seniors Assisted Transportation



ANNUAL REPORT

2019

# YEAR IN REVIEW

It has been a year of change. New staff, new location and a lot of new connections. Together we are truly driving happiness.

## OUR 104 VOLUNTEER DRIVERS

DROVE



179,984 KILOMETERS

TOTALLING



21,539

VOLUNTEER HOURS

WE WELCOMED



49 NEW VOLUNTEERS

356%



Drive Happiness has seen a 356% increase in service since 2015. We provided 3,994 rides in 2015 and 18,587 rides in 2019!

## OF OUR RIDERS

61% LIVE ALONE



80%

ARE LOW-INCOME

PRIMARY USE IS  
MEDICALLY RELATED



"Edmonton is a big city, but we don't need to lose our sense of community."

## THE CITY OF EDMONTON

The City of Edmonton awarded Drive Happiness a one time emergency funds of \$180,000 in 2019. In addition to their funding, City of Edmonton Business Analysts worked with Drive Happiness to put together a business case to reduce costs and help to secure our funding future. One of the suggestions implemented was our sliding scale for annual fee which is based on the individuals income.

## CORPORATE PARTNERSHIPS

In 2019, Drive Happiness staff embarked on a new project with the goal of creating a self sufficient funding model. We opened corporate accounts for Living Sounds Hearing Centre, Greater Edmonton Foundation Seniors Housing, and Catholic Social Services. These organizations were able to book rides for their members or patients through the Drive Happiness office. By providing and paying for transportation for their members and patients, more individuals were able to get to their appointments, programming, and social engagements.



## ALBERTA HEALTH SERVICES

In Fall 2019, Drive Happiness was one of fourteen organizations successful in receiving a Community-based Innovation for Dementia Care Grant through AHS. Through our Dementia Friendly Transportation Project we have started and will continue to provide drivers with additional training to best provide care for Albertans to remain in their homes and communities as they age.

# YEAR OF EVENTS

2019 was a year that saw more events hosted than ever by Drive Happiness. Not only did we work hard to reduce social isolation by providing transportation, we also hosted events with discussion around feeling lonely at the Breaking Loneliness Screening, opportunities to meet new friends at the WSAC Partnership Party, and an opportunity to celebrate the Holidays at the Holiday Dinner!

**2019 HOLIDAY DINNER**



**BREAKING  
LONELINESS  
SCREENING**



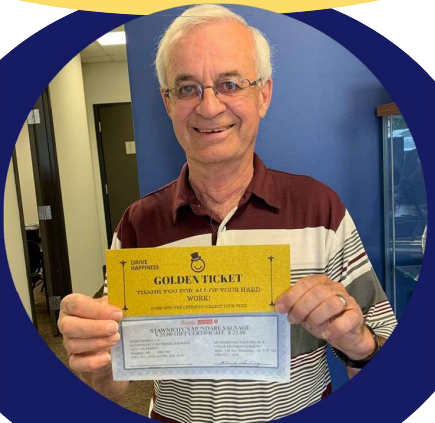
**WSAC PARTNERSHIP PARTY**



**VOLUNTEER  
STRATHCONA  
LUNCHEON**



**GOLDEN TICKET VOLUNTEER  
APPRECIATION**



**OPEN HOUSE WITH RIDERS,  
VOLUNTEERS, AND SECTOR PARTNERS**



## HOW WE DO IT

Drive Happiness operates on the foundation of community helping community. We would not be able to provide this integral service without the help we receive from our community including our volunteers, staff, board of directors, riders, funders, and donors.

## FUNDERS



## DONORS

ATB Financial  
Rotary Club of Edmonton Strathcona  
Chomicki Baril Mah LLP  
The Korea Veterans Association of Canada  
Wild Rose Antique Collectors Club  
Canadian Association for Retired Persons  
United Way of the Alberta Capital Region  
Our Lady Fatima Association  
Servus Credit Union  
Bayshore Home Health  
Womanition  
Westend Seniors Activity Centre  
Earth Friendly Distributors  
Harold & Kathy Lake  
Thomas & Colin Greyson  
Home Care Assistance

Volunteer Alberta  
Volunteer Strathcona  
Cecile Marie Jones  
Smart Business Service Inc.  
Lessen the load to transitions  
Linda & Tom McCuaig  
Vincent & Randy Yuen  
GEF Seniors Housing  
Wendy's Errands for Elders  
BMO Nesbitt Burns  
Robert Walton  
Irene Yan  
Bryan & Jo-Ann Darke  
Kevin Lai  
Rhoda Ledda



**SENIORS ASSISTED TRANSPORTATION**

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**Charitable Registration #862421310RR0001**